

Future-friendly HR solutions... and a whole lot more.



More than a leader in telecommunications – TELUS pioneered some of the earliest employer solutions and has been delivering best-in-class payroll and human resource services to Canadian organizations for more than two decades.

What we offer

TELUS Employer Solutions provides the most advanced HR solutions in the marketplace so you can focus on your core business. We perform transactions, create efficiencies, manage the technology, maintain security and privacy, and optimize employee communications through our state-of-the-art HR contact centre solutions.

Many of our products and services were originally developed in-house, based on our experiences within human resource departments. We have multi-tiered solutions across the full spectrum of HR that can be customized to the needs of your organization.

At your side every step of the way.

With TELUS Employer Solutions as your trusted partner to administer HR and payroll functions, your organization can reduce costs and mitigate risks while delivering superior employee services.

In addition, as part of our TELUS Customer First philosophy (#1 in Canada across telecommunications companies), we are committed to deepening our relationships with our customers, sharing knowledge leveraged from our extensive experience and multi-year relationships.

Unparalleled experience



230,000+ employees served by TELUS Employer Solutions



\$3.7B in payroll and benefits transactions annually



70,000+ T4s and T4As annually



1.6M job applications processed annually through our software



550,000+ HR centre contacts

Align your employees to the strategies, goals and values of your organization.



Human Resources Business Process Outsourcing – complete employee life cycle data administration, from HR and benefit administration to fully managed payroll services. We are exceptional at implementing and administering very complex HR/payroll environments characterized by multiple unions, commission and worker types, complex time allocation rules and 24x7 scheduling environments across industries requiring highly robust data security and privacy including government, education and the health care industries.



Talent Management Solutions – a web-based hosting solution to support the growth of employees through learning and development opportunities. Our solutions can help to reduce errors, increase productivity and improve your bottom line. Our suite of software includes Talent Acquisition, Performance Management, Learning Management, 360° Feedback, Succession Planning, Survey Tools and Workforce Analytics.



Application Managed Services – fully hosted, private cloud Application Management Services for PeopleSoft HCM and other applications in our state-of-the-art, wholly onshore data centres across Canada, ensuring the strictest data privacy and security protocols.



HR Call Centre Solutions – awarded Best Overall Small and Mid-Size Contact Centre in North America by SQM, our outsourced HR contact centre services provide support across various HR products and services with the ultimate goal of improving employee and manager satisfaction.

We welcome the opportunity to speak with you about how we could drive results in your organization.

Shane Sabatino
President

shane.sabatino@telus.com
1-855-699-0573

Rob Westbury
Director of Corporate Development

robert.westbury@telus.com
1-855-699-0573