



High Performance Workforce Solutions

At the heart of a high performance culture is the close relationship between your employees' work and the objectives of your organization. What's in it for you?

For employees to excel, they need to be in an environment that promotes continuous improvement. Our innovative approach is based on our own experience in implementing award winning human resource practices.

What we offer

What if everyone in your organization had personal goals that aligned with the strategy of the whole enterprise? What if they had learning at their fingertips, accessible 24/7?

The High Performance Workforce Solutions (HPWS) suite can power your talent management strategy to make the most of your investment in your people.

Performance Management can help you target your rewards and development budget for maximum effort. Our **Learning Management** solution can replace costly classroom training with e.Learning, or even provide social media to connect employees who need knowledge with those who have it. **SourcePad** brings information together and eliminates time-wasting scavenger hunts. **Recognition** provides high-impact, low-cost ways to acknowledge employee contribution.

These solutions, along with **Mentoring**, **Succession** and **Survey**, help build an organization of engaged employees who are productive sooner and stay longer.

Call us today and find out how our High Performance Workforce Solutions can help you reduce costs and improve the delivery of Human Resource services.

Key features

- HPWS solutions are web-enabled, allowing easy and secure access – anywhere and anytime
- Applications are hosted in TELUS Internet Data Centres and managed by the TELUS team of experienced professionals
- Monitoring, surveillance and support is available 24/7; service level objectives are set for uptime and availability

Key benefits

- Improve employee competence and productivity by creating performance benchmarks against corporate strategy
- Create a learning culture within your organization that promotes skill and personal development
- Align your workforce to a set of common goals and objectives
- Increase employee engagement and performance
- Reduce the cost of human resource services by automating and streamlining manual processes; free up your key HR professionals for strategic business roles
- Seize emerging business opportunities – high performance employees have the time, motivation and expertise to move your company forward
- A straightforward pricing structure – one price covers applications, platform, hosting and ongoing support

Engage employees, work smarter, reduce costs

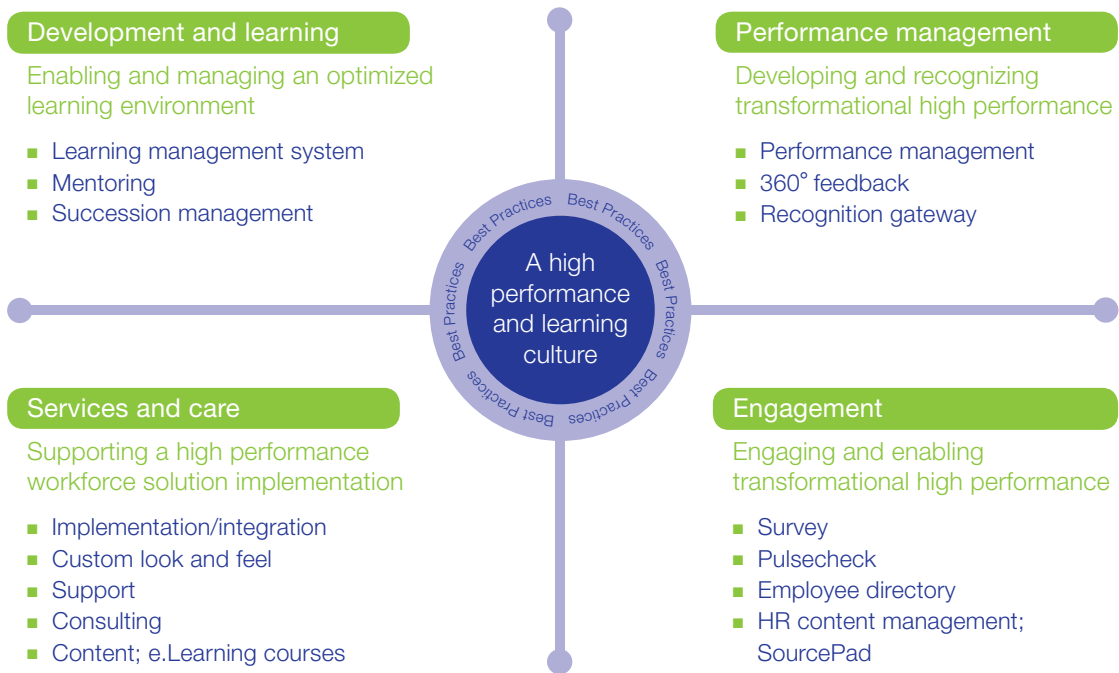
Support the growth of employees through learning and development opportunities to reduce errors, increase productivity and improve your bottom line.

- Reduce manual processing and administrative overhead in your performance process through online learning, automated workflow, and employee self service
- Aligned objectives minimize wasted effort
- Ensuring employees are engaged, rewarded for performance, and have the opportunity for internal career growth reduces employee turnover

For more information about TELUS Workforce Contact Centre, HRBPO, or Talent Management Solutions visit us at telussourcingsolutions.com

TELUS High Performance Workforce Solutions

A fully web-enabled, hosting solution to rapidly enable and develop a high performance and learning organization.



We believe in spirited teamwork.

